

Implementation Services

Odyssey Server Software Setup

With this service, the CompassLearning® Installation Coordination Group (ICG) and a Technical Services specialist work with site technical staff to plan and carry out the installation of CompassLearning-supplied software. Services include:

- Completion of an installation checklist to ensure quality control
- Installation of all CompassLearning-supplied management-system software and curriculum software on the server(s)
- Installation of CompassLearning remote-access software
- Installation of Odyssey Updater — a utility that ensures the server receives the latest Odyssey updates
- **Note:** Loading and configuration of the network operating system software and configuration of the network infrastructure at the site is not included

Odyssey Alternate Software Setup

This service option may be used for any one of the following:

Caching Appliance Setup

A one-time session to ensure the caching appliance is configured and preloaded with Odyssey content. CompassLearning supports installation and configuration of the following caching solutions:

- Microsoft® Forefront™
- Linux-based Squid

Internet Workstation Setup

A one-time, on-site session to ensure the appropriate software required to operate CompassLearning products is loaded and configured on each of up to 40 identified workstations. Service is performed after the customer verifies Internet access to the Odyssey server from which the workstations will launch the product. Appropriate software includes:

- Browser and specific settings
- Plug-ins
- Document readers
- Desktop icons to launch the product

Integrated Authentication Setup Service (Single Sign-On)

This service is for customers who want to create their own log-in pages for CompassLearning products. The setup service includes providing information on setup requirements and making programming changes within Odyssey for these specific accounts. Customers can extend this solution to provide some of the capabilities and appearance of a pass-through or single-sign-on solution.

Import Client Setup Service

Import Client allows districts or schools to establish a scheduled import for student additions, updates, and deletions. Import Client setup service includes:

- Assisting the customer with system configuration
- Performing tests required to establish the Automatic Import file location
- Configuring Odyssey and the server for processing the file on a scheduled basis
- Testing service implementation.

LDAP Integration Service

LDAP Services allow authentication to an external directory using the LDAP v3 protocol. LDAP Integration Service includes CompassLearning personnel assisting the customer with configuration and testing required to connect Odyssey to the customer-provided LDAP directory service for authentication. **Note:** LDAP Integration Service does not include the LDAP directory service software or LDAP directory service software installation.

ALL IMPLEMENTATION SERVICES ARE WARRANTED FOR 30 DAYS.

ONGOING SOFTWARE SUPPORT IS AVAILABLE FOR PURCHASE.



Engage, think & learn.

1-800-232-9556

www.compasslearning.com

CompassLearning, Inc. • 203 Colorado Street, Austin, TX 78701

© 2010 CompassLearning, Inc. All rights reserved.